

Warranty

CAVALLI BRASS INC. (“CAVALLI”) offers the following warranty program for its products:

Kitchen and Bathroom Faucets:

Ceramic Disk Cartridge Limited Lifetime Warranty*

Components (springs, hoses, hand sprays, finishes, other components) One Year Limited Warranty*

*CAVALLI warrants, to the original owner-purchaser, the product to be free from defects in workmanship and materials under normal residential use and service for the period specified above commencing from the initial date of purchase by the original owner-purchaser from CAVALLI or CAVALLI dealer with proof of purchase. The only acceptable proof of purchase is the original dated sales receipt. This warranty extends to the original owner and is not transferable to a subsequent owner of the residence where products are installed. Subject to the Warranty Service provision below, if the original owner reports the product to CAVALLI or authorized CAVALLI dealer, within the warranty period, as being defective, CAVALLI will provide replacement parts free of charge or will replace the product (with a product of equal value) at the location of the purchase at the option of CAVALLI reserves the right to inspect the product reported to be defective prior to any action. Replacement cost excludes transportation/shipping fees and any labour costs for the removal or reinstallation of the product, and as such, it is the responsibility of the owner-purchaser to provide access to the product and cover any related cost.

Limitations:

This warranty shall not apply to instances of incorrect operating procedures, breakages or damages caused by fault through improper handling, installation, carelessness, abuse, misuse, misapplication, commercial application, improper maintenance/cleaning or alteration of the product, scratches due to use, normal wear and tear, as well as chemical or natural corrosion, accident, fire, flood, an act of God, or any other casualty. Avoid abrasive cleaners, steel wools, and harsh chemicals as these will scratch, corrode and damage the product, and void this warranty. Warranty does not cover outdoor use.

The owner of the product covered by the present warranty is entirely responsible for its proper installation and any applicable plumbing or electrical wiring. CAVALLI neither installs nor supervises the installation nor hires a contractor for this purpose; consequently, CAVALLI cannot be held responsible for any default, breakage, or damages caused thereby or resulting thereof, either directly or indirectly.

This warranty does not apply to products that have not been installed or operated in accordance with instructions supplied by CAVALLI and all applicable rules, regulations, and legislation pertaining to such installations. This warranty does not apply unless CAVALLI product is installed by fully insured and fully licensed professionals. CAVALLI strongly recommends that such licensed professionals have experience in the installation of similar bathroom and kitchen products.

CAVALLI warranty obligation shall be discharged upon tender of replacement or repair. The customer's refusal to accept the tender terminates CAVALLI warranty obligations. In any case, CAVALLI cannot be held liable for any amount over and above the purchase price paid for the product by the owner, contractor, or builder.

Commercial Limitations:

In addition to the above conditions and limitations, the warranty period for products installed for commercial applications or used in commercial ventures is one (1) year from the initial date of purchase by the owner, contractor, architect, builder or CAVALLI dealer.

Disclaimer:

Neither the distributor, nor authorized CAVALLI dealer, nor any other person has been authorized to make any affirmation, representation, or warranty other than those contained in this warranty.

CAVALLI reserves the right to modify this warranty at any time, it being understood that such modifications will not alter the warrant conditions applicable at the time of sale of the products in question.