

Spa II Series Steambath Generator Limited Warranty

Saunacore warrants these products to be free from defects in material and workmanship and agrees to remedy any such defect. This warranty does not apply outside the boundaries of the United States, Canada, or any product which in our sole opinion has been improperly installed, or subject to willful abuse, misuse, alteration, and shipping damages during the period of coverage.

Postage and handling charges of the product to and from Saunacore for warranty repairs and for any related charges for the installation / removal of these products are NOT included in your warranty. Warranty service can be obtained by sending your product to Saunacore.

Warranty repairs must be done only by Saunacore. Proof of purchase and a serial number of the product will be required before any services are performed. Warranty applies only to the original consumer purchaser, warranty is non-transferable.

For warranty repair, the steam generator must be returned to Saunacore with an Return Materials Authorization # and is to be obtained by the original consumer purchaser and must be shown on all correspondence and packing, without this RMA # returns for repairs will NOT be accepted.

Controls & Cables: One Year Parts and Labor
Steam Generator Only: One Year Parts and Labor
Second Year to Fifth Year Warranty Claim fee (admin/deductible Fee) Applies \$150.00

Steam Generator Components:

- Continuing after First Five Years of original consumer purchase date.
- Components Only Coverage
- Components Warranty (excluding auto drain, control, and cables) provided the original consumer purchaser agrees to pay all labour costs/fees incurred in connection with such repair.
- Warranty work will be performed when the steam generator is returned to a designated Saunacore location with a RMS number.

Warranty does not cover damages caused by Calcium, Lime Stone build up or corrosion to the components to the steam generator.

Technical Assistance Email:

If you require technical assistance please send an email to: assist@saunacoreproducts.com

You must include clear photos of the SAUNACORE NAME PLATE (that contains serial #, model, voltage), proof of purchase and any added plumbing / electrical photo of your Saunacore product.

Warranty Registration Card

Model # _____

Serial # _____

Purchase Date _____

Dealer Name and Address

Owner Name and Address

NOTE: A COPY OF THE RECEIPT MUST ACCOMPANY THIS WARRANTY CARD

